

ANNUAL REPORT

2023



Joining Families
Support Services

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ABOUT JOINING FAMILIES SUPPORT SERVICES

About Us

Joining Families Support Services (JFSS) is a not-for-profit community and social organisation supporting individuals and families of refugee and immigrant backgrounds and mainstream Australians to achieve their full potential. We provide refugee and migrant settlement services and NDIS services. JFSS also works with and provides support to disadvantaged and vulnerable people from culturally and linguistically diverse (CALD) communities and the broader community at large. Our goals are to assist our clients in building capacity, overcoming inequality, fostering family resilience, and building stronger communities.

We are here to serve our community. JFSS advocates for and empowers people with life skills, knowledge, awareness, and realistic strategies to positively change their lives. Through advocacy and representation, we join families and network with our partners to support families and provide immediate, short term and long-term care for children, young people, and adults.



OUR VISION

Joining Families Together

AIM

Creating better lives full of joy, happiness, and harmony for children, adults, families, and the greater community.

MISSION STATEMENT

Nurturing individuals and families while networking with our partners to build stronger communities.



ABOUT JOINING FAMILIES SUPPORT SERVICES

OUR CORE VALUES

- We value **individual's differences**.
- We are **ethical and act with integrity** in all we do.
- We are **accountable** to the families and community we serve and to our funding bodies.
- We see each person's **strengths** and believe that every individual can grow, build, and shape their own life.
- We enable to **overcome challenges**.



SOCIAL JUSTICE

- We care, we strive, and advocate for equity and opportunity for all.
- We build relationships with those we save and care for.
- We stand with our community. We dedicate ourselves to their rights and interests.
- We are ethical and act with integrity in all we do.

TO ACHIEVE THESE AIMS AND OBJECTIVES JOINING FAMILIES SUPPORT SERVICES:

- Provides support and assistance to various diverse migrant and refugee groups in developing activities such as providing space and office facilities; assistance to seek and secure funding; and organise cultural events.
- Joining Families Support Services also works with government and non-government services by organising events, activities, programs, classes, seminars, networks of services, and resources related to the needs of migrants, refugees, and new and emerging communities.
- Provides office space for other specialist services to outreach in the area.
- Works with and develops opportunities for clients, volunteers, and student placements to access information sessions, workshops, classes, and seminars that are related to their settlement needs and orientation; involvement in relevant groups; and our computer lab.
- Provide NDIS services to its targeted clients.



ABOUT JOINING FAMILIES SUPPORT SERVICES

JOINING FAMILIES SUPPORT SERVICES IS AN ACCREDITED NDIS SERVICE PROVIDER REGISTERED FOR THE FOLLOWING NDIS SUPPORT CATEGORIES:

NDIS GROUP REGISTRATION

- Accommodation/Tenancy
- Personal Activities High
- Assist-Life Stage, Transition
- Assist-Travel/Transport
- Daily Tasks/Shared Living
- Development Life Skills
- Household Tasks
- Participate Community
- Plan Management
- Group/Centre Activities

ASSISTANCE WITH DAILY LIVING

- Meal planning & preparation
- Assistance with medication
- Assistance with bathing and personal hygiene
- Assistance with dressing and grooming
- Assistance with toileting and incontinence care
- Talking, listening, and sharing experiences
- Providing medication reminders
- Assistance with errands and appointments

DOMESTIC SUPPORT

- Cleaning, gardening
- Shopping
- Attending personal appointments
- Lawn mowing
- Organising and sorting through mail
- Transportation assistance
- Playing games, listening to music, and other forms of entertainment
- Light housekeeping
- Laundry assistance

Supervised Transportation

- We provide transport and supervise children and young people for a variety of activities. Our staff will ensure that transportation and supervision is always safe and enjoyable.

Emergency Respite

- Our team is available 24 hours to provide support and supervise children and young people with accessing our overnight centers or other suitable locations for emergency care. Our staff will support and supervise children, focusing on their emotional needs and other immediate needs.

Day and Overnight Respite

- We are ready with plans for constructive, enjoyable, and fun activities with children and young people. We provide day activities and short-term activities that focus on the children's needs and requirements. Additionally, children have access to our overnight centre or other suitable locations for short-term respite.

ACKNOWLEDGEMENTS

VOLUNTEERS

Joining Families Support Services recruits and supports volunteers every year. Our volunteers bring with them different skills and expertise and assist staff with reception duties, facilitate groups and classes, and also assist with community celebrations and events. Volunteering at Joining Families Support Services is also an opportunity for newly arrived individuals who are looking at entering the Australian workforce. It is a practical way to be introduced to Australian workplace practices and culture; gain skills that can be included on their resume as local experience; also proven to be means to positive settlement.

Thank you to all our dedicated and wonderful volunteers – what you offer every day is priceless. We would also like to acknowledge all those volunteers who were with us last year and have moved on.



STUDENT PLACEMENTS

Joining Families Support Services provides work placement to university students from UNSW, Western Sydney University, The Australian Institute of Counsellors, and Macquarie University. JFSS provides students with work experience opportunities to help them gain valuable practical skills and relevant placement hours to their area of study. Students gain experience in a range of different areas such as reception and administration, project work, casework, community development, organising community events and programs, youth work, etc.

ACKNOWLEDGEMENTS

LOCAL MEMBERS & MAYOR

The Mayor of Blacktown, Counsellor Tony Bleasdale. His advocacy helped the JFSS management committee secure the Oakhurst Neighbourhood Centre building. Due to his advocacy JFSS was able to establish itself and service it targeted vulnerable members of the community.

The Member for Mount Druitt, Edmond Atalla, MP, attended and supported Refugee Day for 2022. It was an honour to have him attend and engage with the community.

The Member for Blacktown, Stephen Bali, MP, attended and supported Refugee Day for 2022 and made a fantastic speech, which was inspirational to many. It was a honour to have him attend and engage with the community.

The Member for Chifley, Ed Husic, MP, supported the JFSS 2022 Volunteer Grants. JFSS secured the funding to purchase printers to support JFSS volunteers and community members for any printing needs. This has been particularly useful for the clients that JFSS work with alongside being able to showcase JFSS services to the community.

PARTNERSHIPS, SUPPORTERS, AND MEDIA

Joining Families Support Services networks and collaborates with other services in the Blacktown, Penrith, and Hawkesbury Local Government Areas to deliver the wide range and complex services required by the community. By working closely with such partners, we aim to minimize unnecessary client movements between organisations and make relevant referrals and advocacy on their behalf. Our partners and supporters consist of various specialized agencies, non-government and government organisations, charities, local political representatives, community organisations, local and community media as well as individuals.

On behalf of our clients, the Management Committee, and staff we would like to thank all our partners and supporters for their cooperation.



A MESSAGE FROM THE CHAIRPERSON/ CHIEF EXECUTIVE OFFICER

Welcome to the Fourth annual report from Joining Families Support Services, where we are always happy to help. I am honoured to be the the Chairperson and the Chief Executive Officer of such an exciting and moving organisation. As the CEO, I look forward to witnessing this organisation progress, expand, assist, aid, and provide services to the underprivileged.



At Joining Families Support Services, The Management Committee has worked hard with staff to ensure we develop and maintain the most effective JFSS possible. This will be accomplished by implementing various strategic objectives of our Strategic Plan and Business Plan. At JFSS, we are thankful for all our board members as their contributions have resulted in a greater JFSS and have allowed for the acquisition of new volunteer staff members and new student work placement from Western Sydney University, UNSW, and the Australian Institute of Counsellors. These staff members and volunteers provide a variety of skills, experience and backgrounds, which only make JFSS better equipped to address the needs of our community.

I warmly welcome our newest volunteers, Marie-France Bumbabu and Kumba. Joining Families Support Services also continues to build strong partnerships with other key service providers in our local community to enable us to meet our community's needs.

We are proud to build a strong partnership with the Department of Community Services and Justice (DCJ) and look forward to working together. We continue to seek partnerships with various city councils and other organisational groups. These partnerships will aid us in conducting upcoming programs, projects and events such as NAIDOC Day, 2024 Australia Day, Harmony Day and Refugee Day. We also continue working on specific projects to improve our community's access to services through partnerships with other agencies. I want to thank our staff for all their patience and support in establishing this organisation. I acknowledge the commitment and hard work of our Management Committee members, whose dedication is the foundation of this organisation.

I look forward to the bright future ahead of Joining Families Support Services.

Isaac Kisimba,

Chairperson

Chief Executive Officer

MANAGEMENT COMMITTEE



ISAAC KISIMBA
CHAIRPERSON



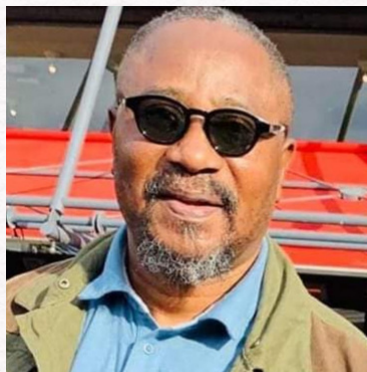
MATHEW LYNN
VICE -
CHAIRPERSON



JUSTINE NDAYI
TREASURER



BENNY MUYAMBO
PUBLIC OFFICER



FRANCOIS MACHARA
MANAGEMENT
COMMITTEE MEMBER



NADINE MUYAMBO
SECRETARY



LOUISE WHELAN
MANAGEMENT
COMMITTEE MEMBER



DODY LULU
MANAGEMENT
COMMITTEE MEMBER



ISAAC MUYAMBO
MANAGEMENT
COMMITTEE MEMBER

STRATEGIC GOALS

JOINING FAMILIES SUPPORT SERVICES (JFSS) STRATEGIC PLAN 2021 – 2025:

- Provide every person with the opportunity to achieve his/her fullest potential and participate in and contribute to all aspects of life.
- Provide a sustainable service to children, young people, individuals, families, and people with disabilities.
- Provide sustainable furnished accommodation and care to homeless people including those with a disability.
- Provide services to our marginalised communities who are disadvantaged.
- To keep clients happy and provide them with high-quality services that respond to every individual's unique needs.

GOALS FOR THE PEOPLE WE SERVE

- Focus on the experience of our customers.
- Provide quality services.
- Enhance social inclusion.
- Prioritise safeguarding.

GOALS FOR OUR STAFF

- Ensure effective workplace planning.
- Enhance our reputation as a great place to work.
- Foster leadership for all.
- Build a culture of innovation and learning.
- Grow our volunteer footprint.

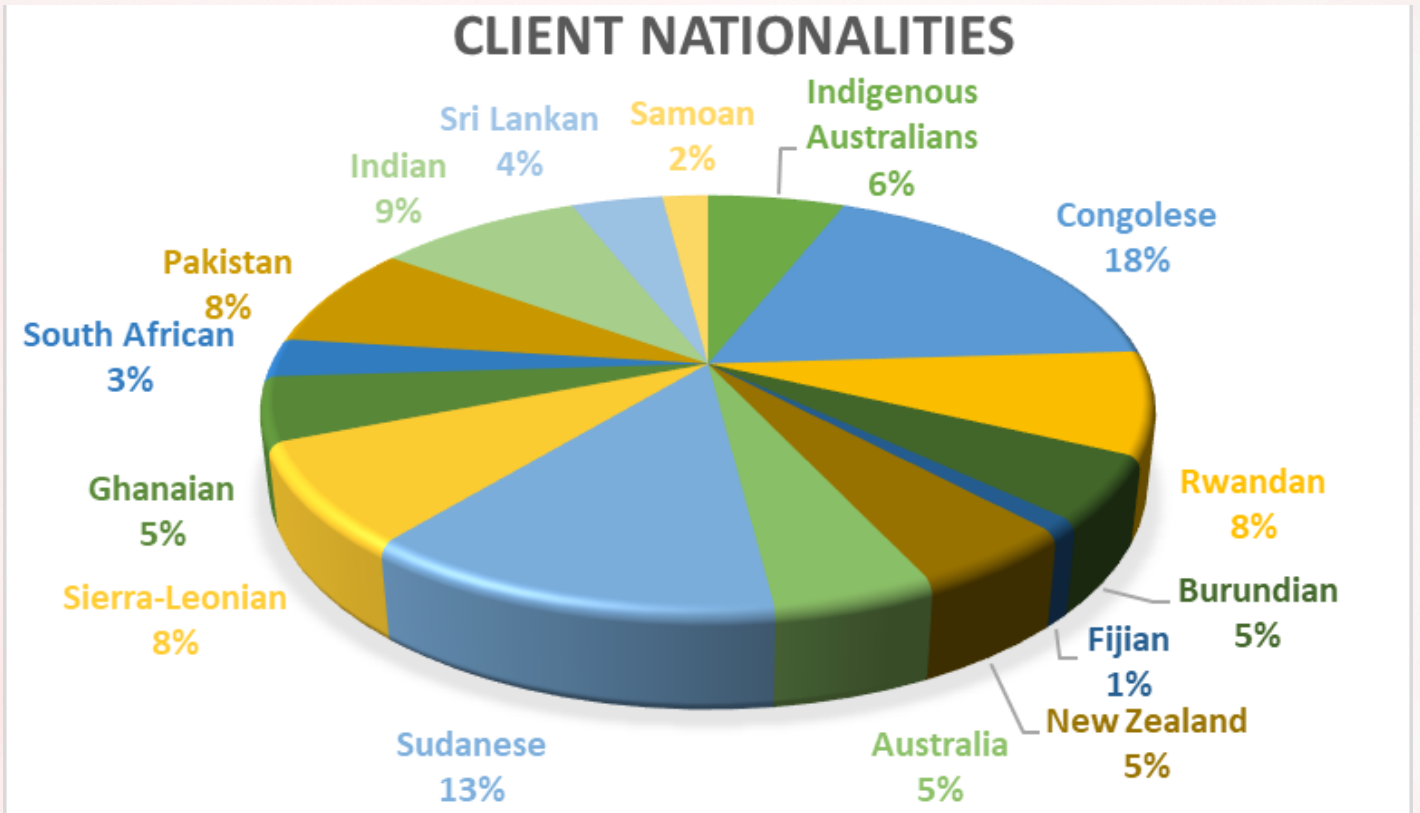
GOALS FOR OUR ORGANISATION

- Expand strategically.
- Monitor and improve all business processes, practices, and systems.
- Leverage technology effectively.
- Improve outcome measures.

GOALS FOR OUR COMMUNITY

- Effectively engage and partner with local council, school and other organisations
- Build our profile and brand.
- Increase our community leadership

CLIENT'S NATIONALITIES



PROJECTS AND PROGRAMS

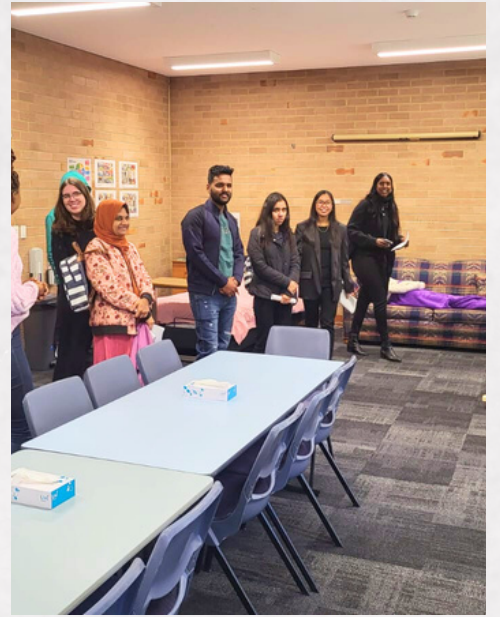


THE HUMANITARIAN PROJECT

The Humanitarian Social Participation project's aim is to increase the participation of refugees, humanitarian entrants and migrants in society. The humanitarian project aims to provide transitions into disability support work and aged care. By providing the local community access to a Cert III in individual support disability at the Oakhurst Neighbourhood Centre through TAFE. By partnering with TAFE, JFSS has been able to increase the access for migrants, refugees and humanitarian entrants in the local community to education which can lead to employment. There are currently 20 people enrolling in the course. JFSS has also supported migrants with English lessons through Macquarie community college. While there has been significant interest in the English classes from the community, the classes have been a work in progress, JFSS has also supported individuals to find English lessons closer to their homes, such as with TAFE Mt Druiitt. JFSS expect that after the individuals complete the cert III in disability and attend the English classes that there will be many successful employment stories.



THE HUMANITARIAN PROJECT



ENGLISH CLASSES WITH MACQUARIE COLLEGE

JFSS students contacted Macquarie community college to arrange an English assessment for the women accessing their services after seeing a need. The staff at Macquarie community college were extremely helpful and approachable when arranging the English assessments. JFSS students arranged for the women and teachers from Macquarie community college to come together on the same day. This effectively allowed the women and JFSS students to know what level of English each lady has. There was a combination of pre level and level 1 english in the group. JFSS students were advised that the Pre level ladies would need to access English levels through TAFE while the ladies with level 1 English could access classes through Macquarie Community college. While a start date for the classes is yet to be determined. The ladies are excited to begin their journey to better their english.



ENGLISH CLASSES WITH MACQUARIE COLLEGE



THE YOUTH MENTORING PROGRAM



The youth mentoring program allows young people aged 12 years to 24 years from Mount Druitt and surrounding suburbs to participate in a variety of activities. The youth mentoring program provided opportunities for 80 young people to join together and have a safe space to support each other through adversities. The program allowed the youth to support each other, create lifelong connections, and develop skills which they will take with them through life. The youth meet at the Oakhurst community centre once a week, where social workers lead the session and provide opportunities for the youth to connect with each other and support one another in activities such as pizza nights, employment mentoring, dance, homework support and music. The youth mentoring program also allowed children in out of home care to participate in a school holiday camp, which allowed the children to gain confidence and build resilience. The youth mentoring program has regular participants which came throughout the program.



THE BLACKTOWN MULTI FAITH MUSIC FESTIVAL

The Blacktown Multi-Faith Music Festival is a transformative project that aims to foster tolerance, peace, cooperation, and understanding among various religious faiths in the community. This inspiring event, scheduled at the Blacktown Workers Club on December 3rd, 2022, from 6:00pm to 12:00am, brings together diverse choir and performers from different religious backgrounds to showcase their faith through choir singing and multicultural dance performances. The festival's primary objective is to promote harmony and unity among the attendees and participants, while also inviting members of the broader community, including ethnic community leaders from regions such as the Middle East, Africa, Sri Lanka, Asia, Samoa, New Zealand, and Papua New Guinea. The project aims to involve individuals belonging to various religious faiths, such as Christianity, Islam, Hinduism, Buddhism, Sikhism, and others. The festival also seeks participation from community members residing in Blacktown, Mount Druitt, and surrounding suburbs. Additionally, ethnic community leaders from diverse cultural backgrounds are specially invited to partake in the celebration of cultural diversity and religious pluralism.



DECEMBER 3rd | 7:00pm - 12:00am

COME AND CELEBRATE WITH US!
ENJOY A THREE COURSE MEAL AND A RANGE
OF MULTIFAITH SPEECHES & PERFORMANCES

SPONSORED BY



**Multicultural
NSW**

For any inquiries please call:
Isaac on 0421653673

AT THE
BLACKTOWN WORKERS CLUB,
55 CAMPBELL ST, BLACKTOWN

THE BLACKTOWN MULTI FAITH MUSIC FESTIVAL

ACHIEVEMENTS AND OUTCOMES

→ **Fostering Tolerance and Understanding:** By providing a shared platform for choirs and performers from different faiths, the festival encourages participants and attendees to develop tolerance and understanding of each other's beliefs and practices.

→ **Promoting Peace and Cooperation:** Through the universal language of music and dance, the festival sends a powerful message of peace and cooperation among people from diverse religious backgrounds, emphasizing the importance of mutual respect and collaboration.

→ **Creating Harmony within the community:** The festival's emphasis on celebrating diversity and encouraging inclusivity is expected to strengthen community bonds within Blacktown, Mount Druitt, and neighbouring suburbs, fostering a harmonious coexistence among residents.

→ **Raising Awareness and Inspiring Future Initiatives:** The festival message of tolerance and unity is likely to raise awareness about the significance of embracing religious diversity and promoting inclusivity. It may also inspire the organization of similar events and initiatives in other regions, contributing to the broader movement of interfaith cooperation.

The Blacktown Multi-Faith Music Festival is a remarkable project that aims to bridge divides and promote understanding among religious communities. Through the transformative power of music, dance and cultural exchange, the festival seeks to create a more harmonious and cooperative society, leaving a lasting impact on attendees and inspiring positive change within the community.

THE BLACKTOWN MULTI FAITH MUSIC FESTIVAL



WESTERN SYDNEY YOUTH MULTICULTURAL MUSIC FESTIVAL

The Western Sydney Multicultural Youth Music Festival celebrated various cultures through music and dance performances. This festival provided a platform for young cultural performers to showcase their culture to the wider community. Young performers experienced something special after performing in front of a large crowd and appreciated the support of the NSW Multicultural. The festival engaged with a diverse culture and appreciated the future generations' contribution to promoting cultural practices and values. The Australian mainstream Youth groups were present.

The Western Sydney Multicultural Youth Music Festival celebrated multiculturalism and promoted acceptance and harmony of all cultures. The community members of Blacktown, Mount Druitt, and surrounding suburbs benefited by attending the events,

including various ethnic community leaders from the Middle East, Africa, Sri Lanka, Asia, Samoa, New Zealand, and Papua Guinea. The project targeted young cultural performers from various backgrounds, providing them with an opportunity to share their traditions and values with the broader community. Furthermore, the festival aimed to engage residents of Blacktown, Mount Druitt, and surrounding suburbs, offering them a chance to experience the richness of multiculturalism. Ethnic community leaders from diverse regions, such as the Middle East, Africa, Sri Lanka, Asia, Samoa, New Zealand, and Papua New Guinea, were also invited to partake in the celebration of cultural diversity.



WESTERN SYDNEY YOUTH MULTICULTURAL MUSIC FESTIVAL

ACHIEVEMENTS AND OUTCOMES

1

Cultural Showcase: The festival effectively highlighted the rich tapestry of cultures represented in Western Sydney, showcasing a diverse array of music and dance performances that captivated the audience and fostered a deeper understanding and appreciation of different traditions.

Empowering Young Performers: Providing a platform for young cultural performers allowed them to gain confidence and pride in their heritage, leaving them with a sense of accomplishment and empowerment.

2

3

Fostering Cultural Exchange: The event facilitated meaningful interactions between performers and the audience, encouraging dialogue and exchange of cultural practices, leading to a deeper understanding and respect for each other's backgrounds.

Promoting Acceptance and Harmony: Through the celebration of multiculturalism, the festival promoted acceptance and harmony among the community members, encouraging an atmosphere of mutual respect and coexistence.

4

WESTERN SYDNEY YOUTH MULTICULTURAL MUSIC FESTIVAL



The Western Sydney Multicultural Youth Music Festival was a resounding success, promoting cultural diversity, acceptance, and harmony among residents of Western Sydney. The engagement of young performers and the support of the broader community and ethnic community leaders exemplified the significance of celebrating multiculturalism and the positive impact it has on future generations. The festival left a lasting impression, inspiring continued efforts to promote and preserve cultural practices and values for the betterment of the community.

MULTICULTURAL SOCCER TOURNAMENT

The Multicultural Soccer Tournament is a commendable initiative that successfully brought together members of diverse communities from various cultural backgrounds in a celebration of cultural diversity, peace, cooperation, and unity. Held at Girraween Park in Toongabbie, the event spanned from 27th May to 4th June 2023, providing a platform for people from the Middle East, Africa, Asia, South Asia, New Zealand, Australia, Indigenous Australia, and Papua New Guinea to come together and participate in the spirit of togetherness. The project targeted individuals and families belonging to different ethnic communities residing in the area. The inclusive nature of the event made it accessible and appealing to people of all ethnicities and backgrounds, encouraging active participation from a wide cross-section of the community.

MULTICULTURAL SOCCER TOURNAMENT
JUNE 4TH

Men's Soccer Teams Tournament
Bring your family, friends, and community along to watch.
FREE food and drinks will be provided!

SEMI FINALS
FINAL
ZIMBABWE VS. ?
LOCATION
Jones Park, Banks Street, Parramatta NSW

CONTACT:
Phone: 02 8881 2600
Website: <https://www.jointingfamilies.org/>
Email: info@jointingfamilies.org
Location: 44 Stanfield Ave, Goldbusch NSW 2766

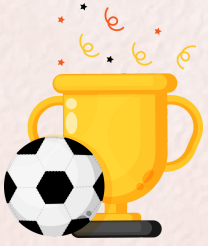
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NSW

MULTICULTURAL SOCCER TOURNAMENT

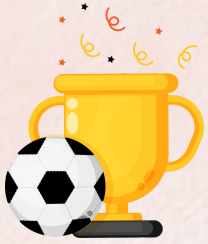


MULTICULTURAL SOCCER TOURNAMENT

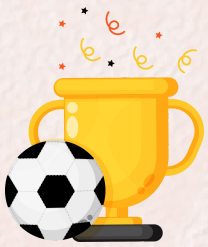
ACHIEVEMENTS AND OUTCOMES



Cultural celebration: The tournament successfully fostered a sense of cultural celebration, allowing participants to proudly showcase their heritage, traditions, and customs. This exchange of cultural knowledge promoted understanding and appreciation among different communities.



Peace and cooperation: By bringing together diverse groups on the soccer field, the event promoted peace and cooperation among people from different backgrounds, fostering an atmosphere of harmony and friendship.



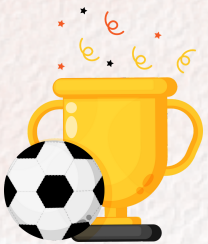
Community Building: The Multicultural Soccer Tournament played a vital role in building a sense of community. Participants from various ethnicities and communities interacted and engaged in a spirit of friendship, forming lasting bonds that extended beyond the event.



Multiculturalism Promotion: The project effectively promoted multiculturalism as a positive force that enriches society. It served as a model for inclusive events, encouraging other communities to organize similar gatherings that celebrate diversity and inclusion.



Inclusive Experience: The events focus on cultural foods and music created an inclusive experience for all attendees, allowing them to enjoy and immerse themselves in the diverse cultures represented at the tournament.



Promoting Togetherness: The cultures theme of the event revolved around togetherness, breaking down barriers and promoting a sense of belonging among participants. This spirit of togetherness was not only evident during the tournament but also had a lasting impact on the wider community.

REFUGEE DAY 2023

Joining Families Support Services hosted Refugee Day on Saturday the 24th of June 2023 at Oakhurst Neighbourhood Centre in the Community Hall and outside the centre in the car park area. The event celebrated refugees' cultural diversity educated the Australian public about who refugees are and celebrated the contributions of refugees in our community. The event was characterized by singing, dance and children's activities including a jumping castle, face painting, animal farm, BBQ, and refugee journey storytelling. The event had the participation of leaders from various ethnic backgrounds, a wide range of refugee community organisations, and voluntary and statutory organisations, including schools and faith organisations. The event had live music performances from the Australian musical band and the multi-faith choirs. Furthermore, the event was successful and promoted harmony, and togetherness and reminded us, regardless of our differences, we all share a common humanity.



**24 JUNE 2023
REFUGEE DAY**

**JOINING FAMILIES SUPPORT SERVICES
SATURDAY 24 JUNE
11:00AM - 5:00PM**

51 STANDHISH AVENUE OAKHURST 2761

**JOIN US FOR FUN DAY OF:
REFUGEE JOURNEY STORYTELLING
CHILDREN'S ACTIVITIES
SINGING, DANCE, BBQ
JUMPING CASTLES
FACE PAINTING**

SPONSORED BY



NSW
GOVERNMENT

**Multicultural
NSW**



JFSS
Joining Families
Support Services



AUSTRALIA DAY 2023

Our Australia Day Event was held on the 26th of January 2023. This event was successful one with attendees from communities across Oakhurst, Plumpton, Blacktown, and Mount Druitt. It was a celebration of diversity, inclusion, and unity. JFSS aimed to create an event where people from all cultures, ethnic backgrounds, and religions could come together to share their stories and experiences in Australia. Attendees enjoyed a variety of cultural performances beginning with the Aboriginal and Torres Strait Islander smoking ceremony and welcome to Country performed by the Garabara Dance Group. This performance expressed Indigenous peoples' stewardship and deep connection to the lands and waters of Australia. It was a significant moment to reflect on Australian history and our role in the community in supporting people, helping different voices to be heard and continuously bringing communities together. Other performances also included the Rwandan Traditional Dance Group, Burundian Women performances, Sudanese Acholi Traditional Dance Group, Okapi Band, and the Congolese Neon Stars. Overall, the Australia Day event was a successful, educational and fun-filled day enjoyed by members across multiple communities.



AUSTRALIA DAY 2023



NAIDOC DAY 2023

Joining Families Support Services (JFSS) hosted NAIDOC Day on Friday the 7th of July 2023 from 11 am – 2 pm at Oakhurst Neighbourhood Centre (51 Standish Avenue Oakhurst 2761). NAIDOC week provides the opportunity for Australians to unite and celebrate Aboriginal and Torres Strait Islander people's cultures, history, and achievements. The 2023 theme was 'For Our Elders', which recognised the important role of Elders in the community and families.

JFSS hosted a free BBQ for the community. There were community members that attended including local neighbours who attended with their children and families as well as community workers. NAIDOC Day provided a great opportunity for unity by coming together and showcasing JFSS's support in celebrating NAIDOC Day as well as paying our respects to Aboriginal and Torres Strait Islander peoples. The event had music for people to enjoy as well as snacks and treats for the children. It was a great day filled with laughter, positivity, and joy as everyone socialized amongst each other and worked in partnership to help one another.



NAIDOC DAY 2023



NDIS SERVICES

Joining Families Support Services is an accredited NDIS provider and has provided a range of services to clients. JFSS has recently opened up a group home in Marsden Park, which has been successful in obtaining participants. Furthermore, JFSS offers specialised NDIS services including support coordination, respite services, and transport services. JFSS has recently purchased two new minibuses with an approved disability accessibility ramp and chair to provide transportation services. Transport can be provided for individual transportation, pick up and drop off, day trips and events and regular social shopping trips into major shopping precincts. Alongside this, JFSS offers other services including assistance with life-stage transitions, personal care, assistance with daily tasks and shared living, development of life skills, household tasks, community participation, therapeutic supports and group/centre activities. JFSS has run programs that are tailored to NDIS participants to foster empowerment, connection and liberation. JFSS aims to meet the needs of children, young people and families to provide the disability support services that clients deserve.



*When you need a break
Our Short and Long-term Accommodation
is available and accessible for
**SIL, SHORT-TERM ACCOMMODATION &
RESPITE SERVICES:***

- ✓ *JFSS provides Day and Night services including Emergency Respite.*
- ✓ *Respite services gives you the chance to try new things.*
- ✓ *JFSS will provide you Professional and compassionate caregivers.*
- ✓ *JFSS Will provide you safe and comfortable environment.*
- ✓ *JFSS provide assistance with daily activities such as medication management, personal care, food preparation, life skill development and other household tasks.*

Contact us:
0286053652 /0421653673
intake@joiningfamilies.org
www.joiningfamilies.org



NDIS SERVICES



Joining Families
Support Services

"CHOOSE JFSS FOR SUPPORT COORDINATION SERVICES"

WHAT WE DO?

- Help connect you with NDIS providers, community, mainstream and other government agency service
- Help you understand the details of your plan and how to access NDIS funding
- Help you find and contact local service providers and other support services of your choice
- Provide support throughout planning
- Work with you to develop service agreements with service providers and support services of your choice

I ♥ ndis REGISTERED NDIS PROVIDER

CONTACT US

- WWW.JOININGFAMILIES.ORG
- info@joiningfamilies.org
- 02 8605 3652




Joining Families
Support Services

I ♥ ndis

NDIS TRANSPORT SERVICES



WHAT DO WE DO?

Joining Families Support Services Transportation Services has two minibuses with an approved Disability Accessibility Ramp and Chair. We provide the following Transportation Services.





INDIVIDUAL TRANSPORTATION

We provide transportation to individuals who need help meeting essential services such as doctor visits, children's school appointments, and professional appointments.

All our drivers are experienced, have completed checks to work with children and can provide wheel-chair accessible vehicles.

PICK UP AND DROP OFF

We do pick up and drop off services with our transportation services.

DAY TRIPS AND EVENTS

We keep NDIS participants connected with a great day out! We host day trips to the stunning locations and unique destinations found right in the surrounding areas.

REGULAR SHOPPING TRIPS

NDIS participants can enjoy regular social shopping trips into major shopping precincts.

CALL US FOR MORE INFO OR TO BOOK

- (02) 8605 3652
0421 653 673
- www.joiningfamilies.org
- info@joiningfamilies.org

SCHOOL HOLIDAY PROGRAM FOR NDIS PARTICIPANTS

Joining Families Support Services provides NDIS School Holiday Programs for children during the school holidays. It is a specialized program that is designed to provide engaging and inclusive activities during school holidays. Similar to the NDIS Day program, it offers a range of recreational, educational, and social opportunities. It has enhanced the young persons' skills, encouraged social interactions, and promoted independence in supportive and safe environments. Activities such as arts, visits to the city, outings to the zoo, and crafts were offered giving them an enjoyable experience during their school holidays. The young person's abilities were enhanced and gained greater independence and confidence in their daily lives. The group activities have helped with creating genuine interactions with both peers and staff. The young participants were also able to create meaningful friendships to one another which aided in decreasing social isolation.

July 2023 School Holiday Program for NDIS Participants

Joining Families Support Services
51 Standish Avenue, Oakhurst, 2751
Contact: 02 8605 3652

<p>JULY 3 9AM - 12PM COOKING & BAKING</p> <p>1PM - 4PM MUSIC THERAPY</p> <p>JULY 4 9AM - 12PM BOARDGAMES</p> <p>1PM - 4PM QUIET READING</p> <p>JULY 5 9AM - 12PM GARDENING</p> <p>1PM - 4PM PUZZLE GAMES</p> <p>JULY 6 9AM - 12PM BOWLING</p> <p>1PM - 4PM LEAF PAINTING</p> <p>JULY 7 9AM - 12PM PAPER PLANE COMPETITION</p> <p>1PM - 4PM YOGA & MEDITATION</p>	<p>JULY 10 9AM - 12PM MOVIE DAY</p> <p>1PM - 4PM CRAFTS</p> <p>JULY 11 9AM - 12PM COOKING & BAKING</p> <p>1PM - 4PM COLOURING IN</p> <p>JULY 12 9AM - 12PM NATURE WALKS</p> <p>1PM - 4PM MOVIE DAY</p> <p>JULY 13 9AM - 12PM ZOO</p> <p>1PM - 4PM JEWELLERY MAKING</p> <p>JULY 14 9AM - 12PM BOARDGAMES</p> <p>1PM - 4PM CUPCAKE DECORATING</p>
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September 2023 School Holiday Program for NDIS Participants

Joining Families Support Services
51 Standish Avenue, Oakhurst, 2761
Contact: 02 8605 3652

<p>SEP 25 9AM - 12PM MOVIE DAY OUT</p> <p>1PM - 4PM SHOPPING AROUND THE MALL</p> <p>SEP 26 9AM - 12PM BOTANICAL GARDENS</p> <p>1PM - 4PM MUSEUM OF CONTEMPORARY ART</p> <p>SEP 27 9AM - 12PM SYDNEY ZOO</p> <p>1PM - 4PM AQUA GOLF</p> <p>SEP 28 9AM - 12PM BOWLING</p> <p>1PM - 4PM TIMEZONE</p> <p>SEP 29 9AM - 12PM POWERHOUSE MUSEUM</p> <p>1PM - 4PM DAY OUT IN THE CITY</p>	<p>OCT 2 9AM - 12PM FERRY RIDE</p> <p>1PM - 4PM SYDNEY TARONGA ZOO</p> <p>OCT 3 9AM - 12PM AQUA GOLF</p> <p>1PM - 4PM CUPCAKE DECORATING</p> <p>OCT 4 9AM - 12PM MOVIE DAY OUT</p> <p>1PM - 4PM SHOPPING AROUND THE MALL</p> <p>OCT 5 9AM - 12PM SYDNEY AQUARIUM</p> <p>1PM - 4PM MADAME TUSSAUDS</p> <p>OCT 6 9AM - 12PM BOWLING</p> <p>1PM - 4PM TIMEZONE</p>
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THE DAY PROGRAM FOR NDIS PARTICIPANTS

NDIS Day programs are community-based services designed to support individuals with disabilities under the National Disability Insurance Scheme (NDIS). Joining Families Support Services (JFSS) offers a range of activities, therapies, and social interactions to help participants enhance their skills, independence, and overall well-being. Day programs can include recreational activities, vocational training, life skills development, and access to various therapies tailored to the individual's needs and goals. JFSS aims to provide a supportive and inclusive environment that promotes personal growth and social engagement for NDIS participants during their day.



Joining Families
Support Services

NDIS PARTICIPANT DAY PROGRAM

The NDIS Participant Day Program at JFSS will provide participants with the opportunity to foster new friendships and gain independent skills.

DAY PROGRAM ACTIVITIES

- MONDAY** Cooking & Art Workshop
- TUESDAY** Therapeutic Drumming + Music & Dancing
- WEDNESDAY** BBQ & Gardening
- THURSDAY** Community Engagement - Trip to Blacktown Art Centre
- FRIDAY** Disco
- SATURDAY** Community Engagement - Bowling, Nature Walks, Trip to the Aquarium
- SUNDAY** Community Engagement - Movies, Trip to North Sydney on a ferry & Bush Walk



TO ENQUIRE PLEASE CONTACT US OR TO APPLY SCAN THE QR CODE

(02) 8605 3652
0421 653 673

51 Standish Avenue
Oakhurst NSW 2761

www.joiningfamilies.org

info@joiningfamilies.org



Scan Me



Joining Families
Support Services

NDIS PARTICIPANT DAY PROGRAM

51 STANDISH AVENUE, OAKHURST NSW 2761

DAY	TIME	ACTIVITY	DETAILS
MONDAY	MORNING: 10:00-12:00pm	Cooking	The cooking group is designed to be person-centred. Each week they would participate in cooking a simple meal. It is a fun group activity that teaches self-reliance, provides a sense of accomplishment & is inclusive.
	AFTERNOON: 1:00-3:00pm	Art Workshop	The art group will engage in various art forms which will encourage positive social interactions, a strong sense of community & artistic experiences for everyone. Art work will be displayed throughout the centre.
TUESDAY	MORNING: 10:00-12:00pm	Therapeutic Drumming	Drumming can be used as an expression of art intervention. It is a holistic form of therapy where our clinic and therapist work collaboratively to utilise the learning, growing and healing process.
	AFTERNOON: 1:00-3:00pm	Music & Dancing	Through the playing of music participants can enjoy by dancing. It provides sensory stimulation and can help to improve an individual's physical, mental, social and emotional wellbeing.
WEDNESDAY	MORNING: 10:00-12:00pm	BBQ	BBQ to eat for lunch. Enhance independent skills and teamwork.
	AFTERNOON: 1:00-3:00pm	Gardening	Plant their own veges and flowers which they will take home.
THURSDAY	MORNING: 10:00-12:00pm	Community Engagement	Take a train to Blacktown Art Centre
	AFTERNOON: 1:00-3:00pm	Trip back home	Participants will have the opportunity to play in the playground, play with toys, video game consoles, and engage with others.
FRIDAY	MORNING: 10:00-12:00pm	Disco	Disco
	AFTERNOON: 1:00-3:00pm	Disco	Disco
SATURDAY	MORNING: 10:00-12:00pm	Community Engagement	Bowling, Nature Walks, Trip to the Aquarium.
	AFTERNOON: 1:00-3:00pm	Trip back home	Trip back home for free time.
SUNDAY	MORNING: 10:00-12:00pm	Community Engagement	Movies, Trip to the North Sydney on a ferry, Bush walks.
	AFTERNOON: 1:00-3:00pm	Trip back home	Trip back home for free time.

CONTACT DETAILS:
PHONE: (02) 8605 3652
EMAIL: info@joiningfamilies.org
WEBSITE: <https://www.joiningfamilies.org/day-program>

The NDIS Participant Day Program at JFSS will provide participants with the opportunity to foster new friendships, and gain independent skills. To enquire & apply, visit the JFSS website: <https://www.joiningfamilies.org/day-program>

THE DAY PROGRAM FOR NDIS PARTICIPANTS

ACHIEVEMENTS AND OUTCOMES



1

Skill development - participants have been given opportunities to develop and enhance their communication, social interaction, vocational skills, and self care. These improved abilities contributed to greater independence and confidence in their daily life.



2

Social inclusion - participants engaged in group activities and social interactions within the day programs and fostered a sense of belonging and community. They were able to build meaningful relationships with peers which reduced social isolation and improved their overall well-being.



3

Improved physical and mental health - due to the therapeutic activities and exercises, this has contributed to better physical health and well-being for the participants. Through social and recreational aspects of this program, participants gained a sense of purpose and happiness.



4

Increased independence - by focusing on skill development and offering individualized support, participants were empowered to become more self-reliant and independent in their daily lives and decision-making.



5

Access to services and support - participants have gained access to various allied health services, such as behavior support which has further enhanced their development and addressed their specific needs.



6

Respite for carers - this program has provided much-needed respite for family members or carers of individuals with disabilities. Knowing that these participants are in a safe and supportive environment during the day allows carers to take a break and attend to other responsibilities.

OUT OF HOME CARE CAMP JAN 2023

Joining Families Support Services organised an out-of-home care (OOHC), which provided an exciting opportunity for youth to get out of the house and engage with other young people and partake in exciting outdoor activities during the school holidays. This camp was from January 6th to January 10th, 2023 at Milson Island Sport and Recreation Centre. Some activities that young people got to participate in included archery, basketball, canoeing, boomerang throwing, BMX riding, cookout and the amazing race. This camp was a success and allowed youth to connect with others and experience a fun time.



**6TH-10TH
JANUARY
2023**



**MILSON ISLAND SPORT
AND RECREATION CENTRE
OOHC YOUTH 5 DAY
HOLIDAY PROGRAM**

School holiday camp for young people in OOHC
Attend a five-day school holiday camp at the Sydney Academy of Sport. Use the facilities at the academy and partake in two three-hour activities per day with accommodation and meals provided. Some activities available include:

- Archery
- Basketball
- Canoeing
- Boomerang throwing
- BMX riding
- Amazing race
- Cookout

Includes accommodation, meals, and activities

Price: \$1,200 per young person
Due by the 31st of October 2022

MEETING LOCATION:
8:00am on the 6th of January at 51 Standish Ave Oakhurst for transport to Milson Island Sport and Recreation Centre and return on the 10th of January

CAMP LOCATION:
Darkinjung country
Hawkesbury River,
accessible by boat only

Joining Families Support Service
51 Standish Ave, Oakhurst
NSW 2761
(02) 8605 3652
<https://www.joiningfamilies.org>
Monday to Friday: 9AM - 5PM

Official Activity list to be confirmed at a later date

OUT OF HOME CARE CAMP JAN 2023



STUDENT WORK PLACEMENTS

Joining Families Support Services provides work placement to University Students from UNSW, Western Sydney University, USYD, The Australian College of Applied Professions, The Australian Institute of Counselors, and Macquarie University. JFSS provides students work in real-world settings under the supervision of experienced social workers. The work experience gives students the opportunities to help them gain valuable practical skills, hands-on experience, a diverse setting, client interactions, supervision, ethical considerations, reflection and integration, learning objectives, assessment, community development, organizing community events and programs, youth work, and professional development.

JFSS believes that student placement is a vital component of their education, providing students with the practical skills, insights, and experiences they need to succeed in their future careers as social workers.



STUDENT WORK PLACEMENTS



“Placement at Joining Families has allowed me to have a hands on experience in a real world setting, allowing me to apply academic knowledge to practical situations.”

“The team at JFSS is extremely supportive and has provided a fun environment.”

“JFSS has allowed me to work in a community development organisation and has provided adequate supervision by Isaac.”

“JFSS has been such a warm and welcoming environment and has allowed me to develop my social work skills and knowledge effectively. I have been able to put theory into practice through various learning opportunities provided by the organisation.”

INTERPRETATION AND TRANSLATION MATERIALS OF JFSS COVID-19

Joining Families Support Services has provided important public health messages and information related to the COVID-19 pandemic into various languages and formats to ensure accurate understanding and accessibility for diverse populations. This process is crucial for our community who may have limited proficiency in the primary language of Australia or who may need information in alternative formats due to disabilities or other factors. By providing interpretation and translation services for COVID-19 health information materials, authorities can effectively communicate preventive measures, guidelines, testing information and other critical updates to ensure the safety and well-being of all members of the community.

This approach promotes inclusivity, reduces misinformation, and empowers individuals to make informed decisions during the pandemic.



JFSS
Joining Families
Support Services

COVID 19
Health information in
ARABIC

BE COVIDSAFE

للحصول على معلومات
حول **COVID-19** والدعم
بلغتك

اتصل بخط
National Coronavirus Helpline
على 1800 020 080 وحدد الخيار
8 للمساعدة في الترجمة مجاناً







JFSS
Joining Families
Support Services

COVID 19
Health information in
SWAHILI

BE COVIDSAFE



**Watu wengi ambao wana
COVID-19 wanaweza kujitunza
nyumbani**

Dalili za kawaida za COVID-19 ni
kichwa kuumwa, koo ya kuumwa,
kukohoa, na pua yenye mafua

INTERPRETATION AND TRANSLATION MATERIALS OF JFSS COVID-19



COVID 19

Health information in
Fijian

Qarauni na ituvaki ni nomu vakasama kei na tiko bulabula

Na revurevu ni coronavirus e vakavuna na yalo bibi kei na galili.
O na leqataka na nomu matavuvale kei ira na nomu itokani era tu mai vanua tani.
E bibi mo qarauna na ituvaki ni nomu vakasama kei na nomu tiko bulabula.

Na veika o rawa ni cakava?

 <p>Veitaratara tikoga vei ira na lewe ni matavuvale kei ira na nomu itokani. E na rawa ni vukua na nomu bula vinaka ke o wasea na veika o vakasama vei ira na lewe ni matavuvale, na nomu itokani se na ituliu ni lotu. Mo sema tiko e na talevoni se video call.</p>	 <p>Me donu vinaka na gauna ni moce. E bibi na moce ki na bulabula ni yagomu kei na tavaki ni nomu vakasama. E levu na matau e gadrevi me ra moce e na loma ni 7 ki na 8 na ana e na veibogi ka 9 ki na 11 na ana o ira na gone/tabagone.</p>	 <p>Vakalailaitaka na gomu yaqona ni vavalagi kei na kana tavako Mo kakua se vakalailaitaka na nomu gomu yaqona ni vavalagi kei na kana tavako.</p>	 <p>Vakacegu mai na social media Na rawa ni veisonataka na ituvaki ni nomu vakasama na raica vakadele na social media. E na rawa ni o bula vinaka ke o dau vakacegu iko mai na social media.</p>
 <p>Yavalata na yagomu ka kania na kakana bulabula Na tiko bulabula e vinaka ki na nomu vakasama kei na yagomu. Taubale me yavalata tiko na yago, vikua na park e voloka, se vakasakawa yago e vale. Kania na kakana bulabula mevaka na vuavakau kei na kakana draudrau (vegetables). Vakaitayalala ga na kania se gureva na kakana e levu kina na vaka.</p>	 <p>Tu vakarau mo soli veivuke Qirita na nomu itokani ke dode drau sega ni vitalanoa, soli veivuke vei ira e na nomu itiketiko (community) se era tu wavoliti iko. Veitaratara vua e dua o kila ni lakocuruma tiko na gauna dredre.</p>	 <p>Vakarautaka e dua na ituvateva e veisiga Vakarautaka na ituvateva ni dua na siga ka me tiko na gauna me caka kina na cakacaka e vale kei na gauna ni cakacaka saumi. Qarauna vakavinsaka mo sema tiko kei ira tale eso, cakava na veika o dau taleitaka ka tiko na nomu gauna ni vakacegu. Me tiko na gauna ni moce kei na gauna ni kana.</p>	 <p>Vaqara veivuke Kevaka o sotava tiko na leqa, mo vaqara na veivuke ni bera ni bibi na leqa. Era na rawa ni vukei iko na ituliu ni Lotu kei na ituliu ni nomu itiketiko (community). E dodonu talega mo vaqara veivuke mai vua e dua na kenadua e na tabana ni bula.</p>

O na kunea e vei na veivuke?

National Translating and Interpreting Service 131 450
E sega ni saumi ke qiriti na dauvivakavakadewa e na maroroya o koya na kemu itukutuku ka na semati iko ki na Coronavirus Mental Wellbeing Support Service.

Coronavirus Mental Wellbeing Support Service 1800 512 348
E na soli veivuke e na talevoni na kenadua mai na tabana ni bula.
E sega ni saumi ka dola tu me 24 na ana dua na siga, 7 na siga dua na macawa.

Lako ki na headtohealth.gov.au ka ni tu kina na itukutuku ni veivuke kei na veika tale eso e volai tu e na nomu vosa, ka ra na veitokoni o ira na kenadua.



COVID 19

Health information in
FRENCH

BE COVIDSAFE

Que faire si vous avez le COVID-19

Isolez-vous
Vous et tous les membres de votre foyer devez rester chez vous pendant au moins 7 jours, ou jusqu'à ce que vos symptômes disparaissent. Si vous avez attrapé le COVID-19 mais que d'autres personnes de votre maison ne l'ont pas, gardez vos distances avec elles autant que possible.

Prévenez les autorités sanitaires locales et les personnes avec lesquelles vous avez été en contact
Si votre test d'antigène rapide (TAR) s'est révélé positif, vous devez le faire savoir aux autorités sanitaires locales afin qu'elles puissent garder la trace des personnes susceptibles d'avoir besoin d'aide. Suivez les conseils de votre service de santé local pour vous enregistrer comme cas positif au COVID-19. Contactez toute personne que vous avez vue dans les 2 à 3 jours précédant le début de vos symptômes ou lorsque vous avez été testé positif. Ces personnes sauront ainsi qu'elles doivent surveiller leurs symptômes et se faire tester si elles ne se sentent pas bien.

Obtenez les provisions dont vous avez besoin
Pendant que vous vous isolez, commandez des produits d'épicerie ou des médicaments en ligne, ou demandez à des amis d'aller les chercher et de les déposer à votre porte.

Prenez soin de votre santé
De nombreuses personnes atteintes de COVID-19 présentent des symptômes légers et peuvent se débrouiller seules à la maison. Reposez-vous bien, buvez beaucoup d'eau et mangez bien. Prenez votre médicament habituel contre la fièvre ou les courbatures. Si vos symptômes vous inquiètent, appelez votre médecin ou la National Coronavirus Helpline au 1800 020 080 et choisissez l'option 1. Pour les services d'interprétation, appelez le 131 450.

Appelez le Triple Zéro (000)
Appelez le Triple Zéro (000) pour les urgences, par exemple si vous avez du mal à respirer, si vous avez des douleurs thoraciques ou de vous sentez étourdi. Si vous ne parlez pas anglais, lorsque vous appelez le 000, précisez le mot « ambulance » et restez en ligne pour demander un interprète.

pour plus d'informations
Pour plus d'informations, visitez headtohealth.gov.au ou appelez le 1800 020 080. Pour obtenir des services d'interprétation, appelez le 131 450 et demandez à être mis en relation avec la National Coronavirus Helpline, option 1.

UPCOMING PROJECTS AND PROGRAMS



AFRICAN CHRISTMAS PARTY

SATURDAY : 02/12/2023

**TIME: 4PM - 11:30PM,
ENTRY FEE**

\$50

**AT BLACTOWN WORKERS CLUB
55 CAMPBELL STREET BLACKTOWN 2148**

Tickets can be purchased via this link

<https://www.trybooking.com/CKDUG>

**FOR ANY INQUIRES
CONTACT ISAAC ON
0421 653 673**

**SCAN ME TO
BUY TICKETS**



CLIENT TESTIMONIALS

MELIDA

Melida, a client, faced significant financial hardship and daily challenges, including household activities and transportation issues. She had experienced profound grief having lost her husband in Australia to cancer and her children in a war overseas. These traumatic experiences left her feeling isolated and vulnerable, exacerbating her already difficult circumstances. Currently, Melida resides in public housing, which has proven to be unsuitable for her needs.

To address her pressing issues, Joining Families Support Services intervened to support Melida. JFSS assisted her in navigating financial hardships by helping her apply for the Jobseeker Payment through Centrelink. Additionally, JFSS facilitated communication with the Department of Housing to address maintenance and renovation needs in her current dwelling. JFSS worked together to lodge the necessary applications with the Department of Housing.

Given her numerous health challenges and difficulty walking due to leg pain, JFSS also played a crucial role in applying for Melida's NDIS plan. This aimed to secure the appropriate support and services she required to enhance her overall well-being.

Through these efforts, JFSS successfully helped Melida address her financial struggles, living conditions, and health-related concerns. Melida is very happy with the services that JFSS provided her.

TAUSI

Tausi is a kind and welcoming woman who JFSS has been supporting over the past 2 years. Tausi recently came to JFSS in June of 2023 to seek assistance with legal matters regarding getting a partner visa for her husband and also to seek assistance in removing the mold in her home and fixing other damages. Tausi has been working with JFSS student, Caitlin, to determine the best course of action to address the legal matters. Currently Tausi has contact with a lawyer who is tending to the legal matters and Caitlin is supporting Tausi to ensure that the lawyer has her best interests. The legal matter currently requires ongoing support..

Caitlin has also supported Tausi by contacting DCJ housing on her behalf to have a variety of problems fixed in her home. Caitlin has then supported Tausi in calling DCJ housing independently. Tausi is a smart individual who through the support of JFSS is confident to talk to staff about her life and often makes staff and students smile and laugh during their interactions.

We look forward to when Tausi comes to the office and will continue to support her through her adversities.



CLIENT TESTIMONIALS

GENEVIEVE

Genevieve Ciza is a client who came to JFSS seeking support for a range of complex challenges she was facing. Due to an injury Genevieve has sustained, it has made it very difficult for her to find the right support and assistance on how to proceed with tasks in her life. Furthermore, due to experiences with domestic violence from her previous partner, Genevieve needed mental health support for herself and her children. JFSS provided her with support and advice as well as providing counselling services, which were of beneficial use to Genevieve. JFSS has assisted Genevieve by advocating for her regarding housing issues and applying for an NDIS plan. Through the support provided by JFSS, Genevieve has been able to have progress made in her case, which has overall put less stress on her life so that she is able to focus on her children and be the best that she can be.

The core services we provided to Genevieve were:

- Support
- Case management
- Referrals
- Advocacy
- Provision of information on how to navigate the system.
- Guidance through the various processes within the system.

RAYMOND

Ramon, an elderly client facing considerable challenges, found himself in a difficult situation due to limited access to transportation. His wife's stroke had created additional complications as he struggled to reach the hospital to visit her. Joining Families Support Services stepped in to aid Ramon, offering assistance by arranging volunteers to accompany him to the hospital and safely return him home. Moreover, JFSS extended their support to cover various tasks like shopping. Recognising Ramon's isolation, JFSS recommended his participation in elderly groups to broaden his social circle. Additionally, Ramon had his own medical worries and encountered prolonged waiting times for medical advice. JFSS intervened by providing him with essential information and support, facilitating quicker access to medical assistance and ultimately enabling him to undergo the necessary surgery successfully. Ramon expressed high satisfaction with the services rendered by JFSS.

ORGANISATIONAL GOVERNANCE

BOARD/MANAGEMENT COMMITTEE

Joining Families Support Services is a non-government, community-based organisation run by its members. Members of organisation include the staff, board members or organisational representatives who either work or live in the local area, are aware of the hardships faced and are determined towards making the community a better place for all residents and guests. The management committee are elected each year from Joining Families Support Services membership and are known as the Management Committee (MC). The Management Committee members voluntarily manage the organisation and its governance, maintain focus on its aims and objectives; keep JFSS's vision in focus and ensure it is directed and developed towards achieving our long-term strategic goals. On behalf of all Joining Family Support Services, I would like to thank all of the staff members, volunteers and supporting organisation for their contributions towards this organisation over the course of the last year.

ORGANISATIONAL GOVERNANCE

ORGANISATION CHART

Management Committee

Isaac Kisimba, Benny Muyambo, Justine Ndayi, Mathew Lyn, Isaac Muyambo, Louise Whelan, Francois Machara, Doddy Lulu

Isaac Kisimba

Chief Executive Officer

Carine Ntamba

Registered Nurse

Dekadie Kalolo

Registered Nurse

Esther Dali Tshimanga

Child Therapist

Justine Ndayi

Team Leader

Patrick Foley

Bookkeeper

Nadine Muyambo

Support Coordinator

Faith Agugu

Therapeutic Specialist

Lisa Lwanga

Disability Support Worker

Marie France Bumbabu

Disability Support Worker

Viki Mbutu

Disability Support Worker

Nyota Mbutu

Disability Support Worker

Nyambura Nyamwaka

Disability Support Worker

Isaac Muyambo

Disability Support Worker

Francis Salumu

Disability Support Worker

Mwamba Angele Mutombo

Disability Support Worker

Harmonie Salumu

Disability Support Worker

**FINANCIAL
STATEMENTS
2023**

Notes to the Financial Statements



Joining Families Support Services For the year ended 30 June 2023

1. Summary of Significant Accounting Policies

The financial statements are special purpose financial statements prepared in order to satisfy the financial reporting requirements of the Associations Incorporation Act NSW. The committee has determined that the association is not a reporting entity.

The financial statements have been prepared on an accruals basis and are based on historic costs and do not take into account changing money values or, except where stated specifically, current valuations of non-current assets.

The following significant accounting policies, which are consistent with the previous period unless stated otherwise, have been adopted in the preparation of these financial statements.

Income Tax

No provision for income tax has been raised as the Entity is exempt from income tax under Div. 50 of the Income Tax Assessment Act 1997.

Property, Plant and Equipment (PPE)

Each class of property, plant and equipment is carried at cost or fair value as indicated, less, where applicable, accumulated depreciation and any impairment losses.

Impairment of Assets

At the end of each reporting period, the committee reviews the carrying amounts of its tangible and intangible assets to determine whether there is any indication that those assets have been impaired. If such an indication exists, an impairment test is carried out on the asset by comparing the recoverable amount of the asset, being the higher of the asset's fair value less costs to sell and value in use, to the asset's carrying amount. Any excess of the asset's carrying amount over its recoverable amount is recognised in the income and expenditure statement.

Provisions

Provisions are recognised when the association has a legal or constructive obligation, as a result of past events, for which it is probable that an outflow of economic benefits will result and that outflow can be reliably measured. Provisions are measured at the best estimate of the amounts required to settle the obligation at the end of the reporting period.

Notes to the Financial Statements

These notes should be read in conjunction with the attached compilation report.

Revenue and Other Income



Revenue is measured at the fair value of the consideration received or receivable after taking into account any trade discounts and volume rebates allowed. For this purpose, deferred consideration is not discounted to present values when recognising revenue.

Interest revenue is recognised using the effective interest method, which for floating rate financial assets is the rate inherent in the instrument. Dividend revenue is recognised when the right to receive a dividend has been established.

Grant and donation income is recognised when the entity obtains control over the funds, which is generally at the time of receipt.

If conditions are attached to the grant that must be satisfied before the association is eligible to receive the contribution, recognition of the grant as revenue will be deferred until those conditions are satisfied.

All revenue is stated net of the amount of goods and services tax.

Cash and Cash Equivalents

Cash on hand includes cash on hand, deposits held at-call with banks, other short-term highly liquid investments with original maturities of three months or less, and bank overdrafts.

Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the assets and liabilities statement.

Financial Assets

Investments in financial assets are initially recognised at cost, which includes transaction costs, and are subsequently measured at fair value, which is equivalent to their market bid price at the end of the reporting period. Movements in fair value are recognised through an equity reserve.

Accounts Payable and Other Payables

Accounts payable and other payables represent the liability outstanding at the end of the reporting period for goods and services received by the association during the reporting period that remain unpaid. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.

Notes to the Financial Statements

These notes should be read in conjunction with the attached compilation report.

2023

2022

2. Cash and Cash Equivalents

Westpac AU 032382498794	(30)	2,301
Westpac AU 032382498815	75	50
Total Cash and Cash Equivalents	45	2,351

2023

2022

3. Plant and Equipment, Motor Vehicles

Plant and Equipment

Plant and Equipment at Cost	31,146	31,146
Accumulated Depreciation of Plant and Equipment	(31,146)	(31,146)
Total Plant and Equipment	-	-
Total Plant and Equipment, Motor Vehicles	-	-

2023

2022

4. Trade and Other Payables

Trade Payables

Accounts Payable	2,317	-
Total Trade Payables	2,317	-
Total Trade and Other Payables	2,317	-

2023

2022

5. Members' Loans

Current Liability

Member Loan - Esther Tshimanga	550	550
Member Loan - Isaac Kisima	8,799	-
Member Loan - Nadine Muyambo	1,782	1,782
Member Loan - Sarah Ndaya Tshimanga	50	50
Total Current Liability	11,181	2,382

Total Members' Loans	11,181	2,382
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These notes should be read in conjunction with the attached compilation report.

Statement of Cash Flows - Direct Method



Joining Families Support Services For the year ended 30 June 2023

	2023	2022
Operating Activities		
Receipts from customers	17,540	2,907
Payments to suppliers and employees	(569)	-
Finance costs	(5)	-
GST	-	(5)
Cash receipts from other operating activities	119,707	143,698
Cash payments from other operating activities	(147,778)	(105,331)
Net Cash Flows from Operating Activities	(11,105)	41,269
Investing Activities		
Proceeds from sale of property, plant and equipment	-	31,146
Payment for property, plant and equipment	-	(31,146)
Net Cash Flows from Investing Activities	-	-
Financing Activities		
Proceeds from borrowings	39,824	2,382
Repayment of borrowings	(31,025)	-
Other cash items from financing activities	-	(41,350)
Net Cash Flows from Financing Activities	8,799	(38,968)
Net Cash Flows	(2,306)	2,301
Cash and Cash Equivalents		
Cash and cash equivalents at beginning of period	2,351	50
Net change in cash for period	(2,306)	2,301
Cash and cash equivalents at end of period	45	2,351

True and Fair Position

Joining Families Support Services For the year ended 30 June 2023

Annual Statements Give True and Fair View of Financial Position and Performance of the Association

We, Isaac Kisimba, and Nadine Muyambo, being members of the committee of Joining Families Support Services, certify that –

The statements attached to this certificate give a true and fair view of the financial position and performance of Joining Families Support Services during and at the end of the financial year of the association ending on 30 June 2023.

A handwritten signature in black ink, appearing to read 'I. Kisimba', with a long horizontal flourish extending to the right.

Signed:

Dated: 25/10/2023

A handwritten signature in black ink, appearing to read 'N. Muyambo', with a stylized, cursive script.

Signed:

Dated: 25/10/2023

Compilation Report

Joining Families Support Services For the year ended 30 June 2023



We have compiled the accompanying special purpose financial statements of Joining Families Support Services, which comprise the asset and liabilities statement as at 30 June 2023, income and expenditure statement, the statement of cash flows, a summary of significant accounting policies and other explanatory notes. The specific purpose for which the special purpose financial statements have been prepared is set out in Note 1.

The Responsibility of the Committee Member's

The committee of Joining Families Support Services are solely responsible for the information contained in the special purpose financial statements, the reliability, accuracy and completeness of the information and for the determination that the basis of accounting used is appropriate to meet their needs and for the purpose that financial statements were prepared.

Our Responsibility


On the basis of information provided by the partners we have compiled the accompanying special purpose financial statements in accordance with the basis of accounting as described in Note 1 to the financial statements and APES 315 Compilation of Financial Information.

We have applied our expertise in accounting and financial reporting to compile these financial statements in accordance with the basis of accounting described in Note 1 to the financial statements. We have complied with the relevant ethical requirements of APES 110 Code of Ethics for Professional Accountants.

Assurance Disclaimer

Since a compilation engagement is not an assurance engagement, we are not required to verify the reliability, accuracy or completeness of the information provided to us by management to compile these financial statements. Accordingly, we do not express an audit opinion or a review conclusion on these financial statements.

The special purpose financial statements were compiled exclusively for the benefit of the committee who are responsible for the reliability, accuracy and completeness of the information used to compile them. We do not accept responsibility for the contents of the special purpose financial statements.

Signed by:

06703AD727DFE071

Vikas Buddisagar

Retinue Accounting

Dated 26/10/2023

Compilation Report

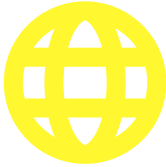
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Joining Families
Support Services