

THE HUMANITARIAN SOCIAL PARTICIPATION PROJECT

Project's Report 2023

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3. About the Humanitarian Social Participation Project

The Humanitarian Social Participation project aims to increase the participation of refugees, humanitarian entrants and migrants in society. This project aims to provide transitions into disability support work and aged care. This is done by providing the local community access to a Cert III in individual support disability at the Oakhurst Neighbourhood centre through TAFE.

By partnering with TAFE, Joining Families Support Services has been able to increase access for vulnerable populations to education which can then lead to employment.

JFSS has supported migrants with English lessons through Macquarie community college. This is an ongoing projects, and a work in progress. JFSS has also supported individuals find English classes closer to their homes.

JFSS predicts that after individuals complete their cert III in disability and attend the English classes, that their will be many successful employment stories.

4. Acknowledgements

Volunteers

Joining Families Support Services recruits and supports volunteers every year. Our volunteers bring with them different skills and expertise and assist staff with reception duties, facilitate groups and classes and assist with community celebrations and events.

Volunteering at Joining Families Support Services is also an opportunity for newly arrived individuals who are looking at entering the Australian workforce. It is a practical way to be introduced to Australian workplace practices and culture; gain skills that can be included on their Resume as 'Local experience'; also proven to be means to positive settlement.

Thank you to all our dedicated and wonderful volunteers – what you offer every day is priceless. We would also like to acknowledge all those volunteers who were with us last year and have moved on.

Partnerships, Supporters and the Media

Joining Families Support Services networks and collaborates with other services in the Blacktown, Penrith and Hawkesbury Local Government Areas to deliver the wide range and complex services required by the community including events. By working closely with such partners, we aim to minimise unnecessary client movements between organisations and make relevant referrals and advocacy on their behalf. Our partners and supporters consist of various specialised agencies, non- government and government organisations, charities, local political representatives, community organisations, local and community media as well as individuals.

On behalf of our clients, the Management Committee, and staff we would like to thank all our partners and supporters for their cooperation.

5. Promotional Flyers

FREE COURSE INFO SESSION

**CERT III
AGED CARE
&
CERT IV
DISABILITY**

**English
Pathways**

Please join us

Monday 24/ 7/ 23

@8:30am - 11am

51 Standish Avenue Oakhurst,
NSW, 2761

Brought to you by:



TAFE NSW

Schedule:

8:30:

JFSS CEO address
and Tour of facilities
at 51 standish avenue

9:30am

Travel to Kingswood
TAFE

10am

Information session
by TAFE Kingswood

**FREE
MORNING
TEA**



Any questions contact us via

Email: info@joiningfamilies.org

phone: 8605 3652

mobile: 0421 653 673



THE HUMANITARIAN SOCIAL
PARTICIPATION PROJECT - JFSS

FREE COURSES



Multicultural NSW



ELIGIBILITY CONDITIONS MAY APPLY

**INDUSTRY COURSES
AVAILABLE:**

- Certificate III in Aged Care Certificate III in Individual
- Support (Disability)
- Level 1 English classes for Refugee & Migrant populations



SCAN TO REGISTER



**ALL DIVERSE
COMMUNITIES WITHIN
WESTERN SYDNEY NSW
ARE WELCOME!**

CONTACT US TODAY

(02) 8605 3652

info@joiningfamilies.org

51 Standish Avenue, Oakhurst

NSW 2761




Joining Families

Support Services



Homework

Support Group

02 8605 3652 

info@joiningfamilies.org 

51 Standish Avenue, Oakhurst 
Oakhurst Neighbourhood Centre

3 July - 21 September 2023
Every Monday & Thursday afternoon
from 3-4.30PM

**Register
Now!**

Homework Support Group



Joining Families Support Services (JFSS) is an important initiative to assist students in navigating their education.

Purpose of this service is to provide an informal and holistic level of support to individuals and families within the local community.

We aim for students to develop a greater sense of confidence and engagement with their education.

Students who may be struggling to complete homework tasks or manage their workload can utilize this service and the space provided to enhance their skills & learning.

All students are welcome to join from Grades 1-11.

Please note that this is a voluntary led group.





OAKHURST SENIORS GROUP

Please Join us for a Cuppa, Games and conversation

Every Fortnight on Wednesday's at 10am - Noon from the 5th of July



**Please register your interest
via phone or email**

Contact Info

02 8605 3652

Info@joiningfamilies.org

Brought to you by:



**51 Standish Avenue, Oakhurst
Oakhurst Neighbourhood Centre**

6. Acknowledgement of NSW Multicultural

JOINING FAMILIES SUPPORT SERVICES

51 Standish Avenue, Oakhurst NSW 22155



TO WHOM IT MAY CONCERN

ACKNOWLEDGEMENT

The Humanitarian Social Participation Project is a projected funded by NSW Multicultural, on behalf of the management committee, the Chief Executive Officer of Joining Families Support Services, Isaac Kisimba, acknowledged during every workshop, program activity that the Humanitarian Social Participation Project was funded by the Multicultural NSW.

The CEO thanked the NSW Multicultural Department for their fantastic work supporting the local community organisation and promoting multiculturalism.

The JFSS promoted the NSW Multicultural by putting the NSW Multicultural Logo on the Flyer and in all the promotional materials as a sponsor of the project. The Acknowledged message will be included in our organisation's 2023 & 2024 Annual Report and Financial Report as a public document accessible to the general community.

Signed

A handwritten signature in black ink, appearing to read 'I. K. Kisimba', with a long horizontal flourish extending to the right.

Isaac Kisimba
Chief Executive Officer

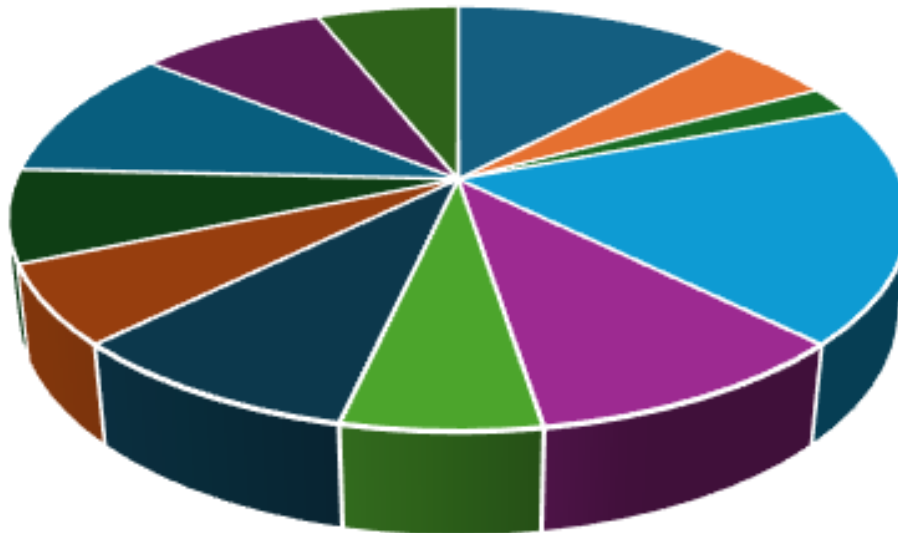
7. Objective of the Program

The aims of the humanitarian social participation program:

- Increase participation of refugees, humanitarian entrants and migrants in society
- Provide transitions into disability support work and aged care
- Increase access for migrants, refugees and humanitarian entrants in the local community to education, which can lead to employment
- Offer ranges of education best suited to participants level
- Provide support and encouragement to groups experiencing difficulty
- Allow project participants to develop their skills, knowledge and aid in time management
- Assist project participants with task load and feelings of doubt
- Supply a supportive environment where students can enhance their learning
- Effectively engage and partner with local council, schools and other organisations

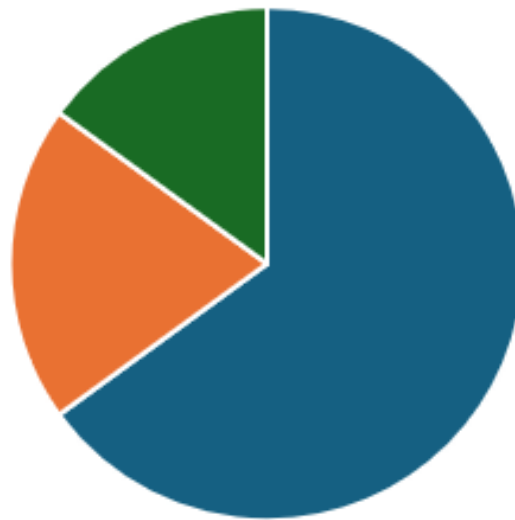
8. Events Statistics

Participant's background



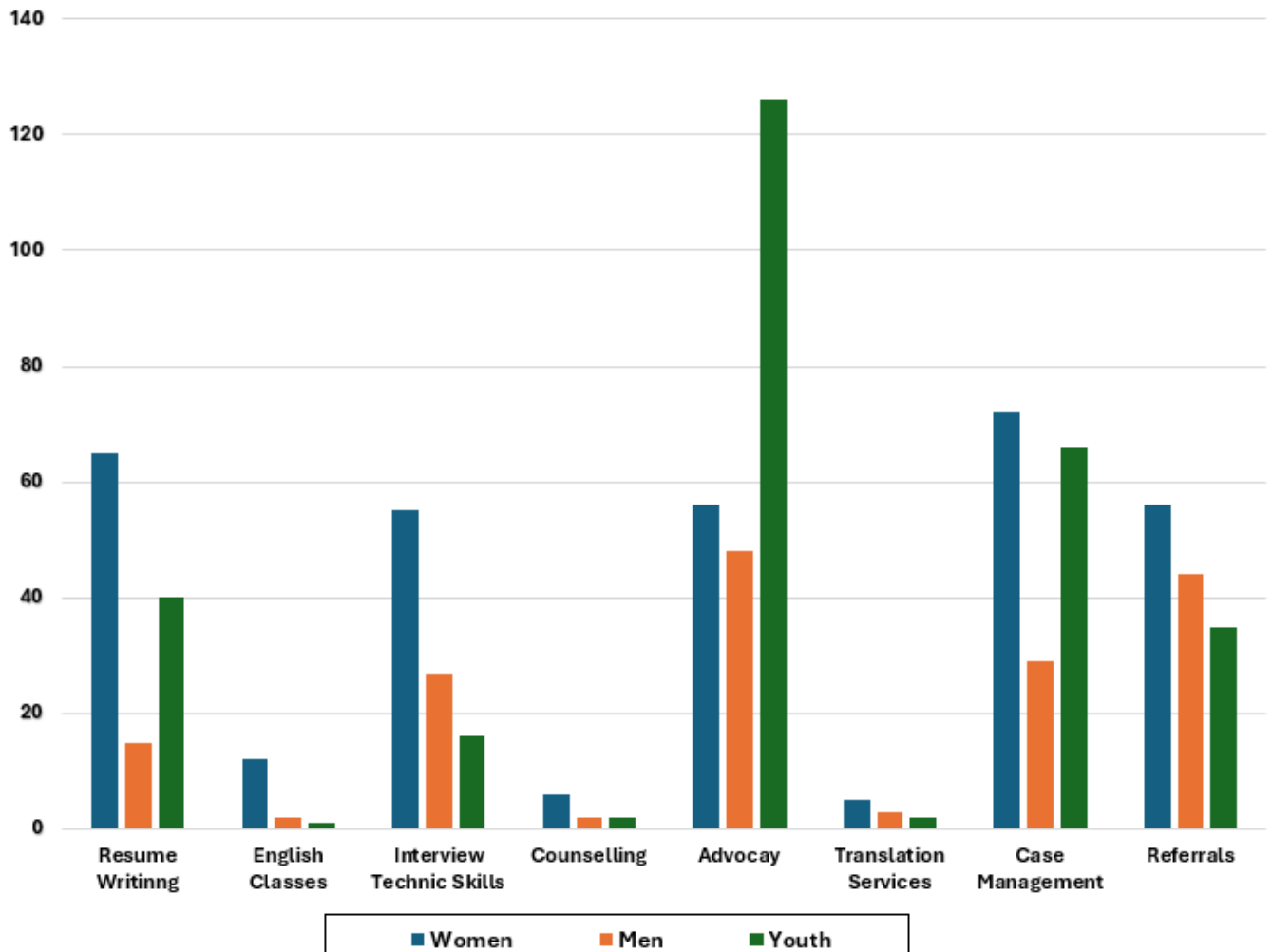
- Congolese
- Burundian
- Zambian
- Sudanese
- Iranian
- Iraqi
- Sri-Lankan
- Lebanese
- New Zealand
- Somalia
- Indian
- Phillipino

SKILLS DEVELOPMENT SHORT COURSES PARTICIPANTS INTAKE



■ Certificate III in Disability ■ Certificate III in Aged Care ■ English for Living ■

WORKSHOPS, TRAINING AND SUPPORT SERVICES Participants's number



9. Financial Report

MNSW Grants Acquittal – Financial Statement

Name of the Organisation: **JOINING FAMILIES SUPPORT SERVICES INCORPORATED**

SmartyGrants Reference Number: **Application No. 22/23STPR -037**

1. Income: \$20,000.00

Amount of Grant	\$20,000.00
Interest earned on grant	\$00.00
Total Income:	\$20,000.00

2. Expenditure:

Itemised Expenditure	Amount
Venue Hire	\$4000.00
Admin Costs	\$3000.00
Catering	\$1,750.00
Translated materials cost	\$500.00
Printing	\$1000.00
Travel & Transport	\$2,500.00
Promotional	\$1,500.00
Project Management Cost	\$5,750.00
Total Expenditure:	\$20,000.00

Balance (total income minus total expenditure)	\$00.00
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- Please note that any of the grant monies not spent within the funding period of the grant will have to be returned to the Multicultural NSW together with this report.*

We certify that the above financial statement relating to the Grant awarded to the Joining Families Support Services under the **2023/24 Stronger Together Events and Festivals Grant Program (Projects)** is true and correct. All funds have been expended in accordance with the terms of Grants Program Agreement.

ISAAC KISIMBA
(Signature of Chief Executive Officer)


(Signature of Chief Executive Officer)

BENNY MUYAMBO
(Name of Treasurer)


(Signature of Treasurer)

Project Feedback Form

Personal Details	
(optional) Name	
Address	
Phone	
Email	
Preferred contact method	

If you are providing feedback on behalf of another person, provide the following details.	
YourName:	
What is your relationship to the person?	
Does the person know you are making this complaint/providing feedback?	
Does the person consent to the complaint/feedback being made?	

Who is the person, or the service about whom you are complaining or providing feedback about?	
Name	
Contact Details (if known)	

Program Feedback	
What program did you partake in and when did this occur?	
Did you achieve your desired outcomes after completing the program?	
If yes, what were your goals and how were they achieved?	
If not, what can we change to ensure future goals are met throughout programs at Joining Families Support Services?	
Additional feedback (optional)	

Pichen Tubatshiku

Pichen is a client who came to us seeking support in finding a job in the disability sector. Pichen previously had a physically strenuous job, however, through an injury he was unable to continue working there. Pichen had previous experience in the disability sector and needed assistance in getting a job. JFSS provided him with support and advice with his resume and necessary worker checks. JFSS then recommended Pichen for a job at a disability service provider. Through JFSS Pichen was able to get a job in the disability sector and starts work next week.

The core services we provided Pichen were:

- Referrals to jobs
- Provision of information
- Guidance through the job seeking process
- Recommendation for employment as a Disability Support Worker

Pichen has told us that he was really happy with the services JFSS provided, where the staff were helpful, professional and made the whole process easy for him. Pichen stated that JFSS provided really good advice and direction in the job hunting process. Pichen highly recommends JFSS especially for migrants who may need assistance in finding a job.



Ramon Rivas

Ramon is an elderly client who was experiencing hardship and daily challenges such as access to transportation. Ramon's wife had experienced a stroke and he had difficulty in accessing transport to the hospital to visit her. JFSS supported Ramon and had volunteers who took him to the hospital and returned him home, in addition to this JFSS provided transport for other tasks such as shopping. Ramon was quite isolated, and we referred him to elderly groups for him to join to expand his social support system. As well as this Ramon had his own medical concerns and was told he had to wait a long time to be able to access medical advice. JFSS provided Ramon with information and support which meant he accessed medical support quicker and was able to get the surgery he needed. Ramon's surgery was successful, and he is very happy with the services that JFSS provided him.

The core services we provided Ramon were:

- Transportation
- Case management
- Referrals
- Provision of information



11. Gallery









